STATE OF ARIZONA
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STATE OF ARIZONA

DEPARTMENT OF INSURANCE By

DEPARTMENT OF INSURANCE

In the Matter of:

ARTHUR ALVIN HANEY, aka A.A.
HANEY and AL HANEY; JAMES G.
RICKARD, aka GARY RICKARD;
ALICE LOUETTA MUSTIC dba
ALICE LONG; A.A. HANEY &
ASSOCIATES, INC.; NATIONAL
INSURANCE MANAGEMENT, INC.;
NATIONAL ADMINISTRATIVE
CORPORATION, INC.; NATIONAL
INSURANCE WAREHOUSE; and
GUNHILD ALLEN,

Respondents.

In the Matter of the licenses of:

ARTHUR ALVIN HANEY, aka A.A.
HANEY and AL HANEY; MICHAEL
A. ANASTASIO; JAMES G. RICKARD,
aka GARY RICKARD, SELECTIVE
SALES, INC.; NATIONAL
ADMINISTRATIVE CORPORATION,
INC.; NATIONAL INSURANCE
WAREHOUSE, INC.; NATIONAL
INSURANCE MANAGEMENT, INC.,

Respondents.

No. 8426 (Consolidated with Docket Nos. 8187-D & 8187-E)

CONSENT ORDER OF
ARTHUR ALVIN HANEY, aka
A.A. HANEY & AL HANEY;
JAMES G. RICKARD, aka
GARY RICKARD; NATIONAL
ADMINISTRATIVE CORPORATION,
INC.; NATIONAL INSURANCE
WAREHOUSE, INC.; NATIONAL
INSURANCE MANAGEMENT, INC.;
A.A. HANEY & ASSOCIATES,
INC.; ALICE LOUETTA MUSTIC,
dba ALICE LONG

An Order to Cease and Desist was entered by the Director of the Department of Insurance ("Director") in Docket No. 8187 of the Arizona Department of Insurance ("Department") on September 3, 1993, wherein the Department made certain allegations of violations of A.R.S. Title 20, specifically the unauthorized transaction of insurance, committed by Respondents, specifically consisting of the following: Arthur Alvin Haney, a.k.a. A.A. Haney and Al Haney; James G. Rickard, a.k.a. Gary Rickard; Alice

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Louetta Mustic dba Alice Long; A.A. Haney and Associates, Inc.;
National Insurance Management, Inc.; National Administrative
Corporation, Inc. and National Insurance Warehouse, hereinafter
referred to as "Haney Respondents."

On September 17, 1993, the Haney Respondents submitted a request for hearing and a notice of hearing was issued on the same date. An Amended Order of Cease and Desist was issued on November 1, 1993 against all of the Haney Respondents except for A.A. Haney and National Insurance Management Inc. On December 2, 1993, an Amended Order of Cease and Desist as to Respondents A.A. Haney and National Insurance Management Inc. was issued to correct the inadvertent omission of these two Respondents from the previous Amended Cease and Desist Order of November 1, 1993. On January 21, 1994, the Haney Respondents served an answer to the Amended Cease and Desist Orders of November 1, 1993 and December 2, 1993.

On May 4, 1994, a Notice of Hearing was issued in Docket Number 8426, In the Matter of the licenses of Arthur Alvin Haney, a.k.a. A.A. Haney and Al Haney; James G. Rickard, a.k.a. Gary Rickard; National Administrative Corporation, Inc.; National Insurance Warehouse, Inc.; National Insurance Management, Inc., all entities holding licenses issued by the Department and under the management and control of Arthur Alvin Haney. The licensed entities set forth in the Notice of Hearing, Docket Number 8426, shall be referred to hereinafter as "Haney Licensees." In the Notice of Hearing, Docket Number 8426, the Department made

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certain allegations of violations of Ariz. Rev. Stat. Title 20 committed by the Haney Licensees as grounds for the revocation of their licenses. The Haney Respondents and Haney Licensees have received copies of all notices of hearing, have been advised of their rights to a hearing, which they waive. The Haney Licensees admit to the following Findings of Fact, and without admitting that said facts constitute any wrongdoing, consent to the entry of the following Conclusions of Law and Order:

FINDINGS OF FACT

- 1. Respondent/Licensee Arthur Alvin Haney, aka Al Haney, aka A.A. Haney, ("Haney") was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 48303. Haney's license expired on January 31, 1995.
- 2. On and after March 1, 1990, Respondent/Licensee
 Haney participated directly or through agents, partners, or
 associations, in the solicitation of membership in a union for
 the purpose of inducement or effectuation of insurance contracts
 between members and carriers not authorized to transact health
 insurance in Arizona.
- 3. A.A. Haney and Associates, Inc., ("A.A.H.") is presently, or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 137718. A.A.H.'s license will expire on May 31, 1995.
- 4. Respondent/Licensee A.A.H. is an Arizona corporation authorized to transact business in the State of

Arizona since November 12, 1975. Respondent Haney is the President and Respondent Michael Anastasio is the Secretary/Treasurer of Respondent corporation.

- 5. On and after March 1, 1990, Respondent/Licensee
 A.A.H. participated directly or through agents, principals,
 partners, or associations, in the solicitation of membership in a
 union for the purpose of inducement or effectuation of insurance
 contracts between members and carriers not authorized to transact
 health insurance in Arizona.
- 6. Respondent/Licensee National Administrative
 Corporation, Inc., ("NAC") is presently, or was at all times
 material to this matter, licensed as an insurance agency by the
 State of Arizona, license number 349159. NAC's license will
 expire on March 31, 1995. Respondent Haney controls the
 day-to-day operations of NAC.
- 7. Respondent/Licensee NAC is an Arizona corporation authorized to transact business in the State of Arizona since February 8, 1983. Respondent/Licensee Haney is the President of the corporation.
- 8. On and after March 1, 1990, Respondent/Licensee NAC participated directly or through agents, principals, partners or associations, in the solicitation of membership in a union for the purpose of inducement or effectuation of insurance contracts between members and carriers not authorized to transact health insurance in Arizona.

- 9. Respondent/Licensee National Insurance Warehouse, ("Warehouse") is presently, or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 413233. Respondent Warehouse's license will expire on June 30, 1995. Respondent Haney controls the day-to-day operations of Respondent Warehouse.
- 10. Respondent/Licensee Warehouse is an Arizona corporation authorized to transact business in the State of Arizona since July 7, 1986. Respondent/Licensee Haney is the President of the corporation.
- 11. On and after March 1, 1990, Respondent/Licensee Warehouse participated directly or through agents, principals, partners, or associations, in the solicitation of members in a union for the purpose of inducement or effectuation of insurance contracts between members and carriers not authorized to transact health insurance in Arizona.
- 12. Respondent/Licensee National Insurance Management, Inc. ("NIM") is presently, or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 294063. NIM's license will expire on February 28, 1995. Respondent Haney controls the day-to-day operations of Respondent NIM.
- 13. Respondent/Licensee NIM is an Arizona corporation authorized to transact business in the State of Arizona since February 1, 1981. Respondent Haney is the President of the corporation.

- 14. On and after March 1, 1990, Respondent/Licensee NIM participated directly or through agents, principals, partners, or associations, in the solicitations, inducement or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona or as an unregistered third party administrator.
- 15. Respondent/Licensee James G. Rickard, aka Gary Rickard ("Rickard"), is presently, or was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 642834. Rickard's license will expire on August 31, 1995.
- 16. On and after March 1, 1990, Respondent/Licensee Rickard participated directly or through agents, partners, or associations, in the solicitation of membership in a union for the purpose of inducement or effectuation of insurance contracts between members and carriers not authorized to transact health insurance in Arizona.
- 17. Council For Recreation, Energy and Tourist Enrichment, dba C.R.E.A.T.E., ("C.R.E.A.T.E.") was an Arizona corporation authorized to transact business in the State of Arizona on November 4, 1982. C.R.E.A.T.E.'s authorization to do business in Arizona was revoked on February 10, 1993. Respondent/Licensee Haney a was a director of C.R.E.A.T.E.
- 18. From approximately March 1, 1990, through approximately June 30, 1991, C.R.E.A.T.E., an unlicensed entity solicited and induced the procurement of health insurance

coverage, entered into preliminary negotiations, effectuated a contract for insurance, and transacted matters subsequent to the effectuation of the insurance contract or arising out of the insurance contracts for or with residents of Arizona on behalf of unauthorized carriers Empire Blue Cross and Blue Shield and Winston-Hill Assurance Company, Ltd.

- 19. Western Businessmen's Association, ("WBA") is a corporation authorized to transact business in the State of Arizona since May 13, 1992. Respondent/Licensee Rickard was the President of WBA from May 1992 to the present.
- 20. From approximately June 1990 through the present, WBA, an unlicensed entity with its principal place of business in Phoenix, Arizona, solicited and induced the procurement of health insurance coverage, entered into preliminary negotiations, effectuated a contract for insurance, or transacted matters subsequent to the effectuation of the insurance contract or arising out of the insurance contracts for or with various residents of Arizona on behalf of unauthorized carriers, Global Capital Assurance Company, Ltd., Commercial Acceptance Insurance Company, Provident Capital Indemnity, Ltd., Universal General Insurance Company, Ltd., or First Assurance.
- 21. National Labor Relations Consultants Corp., ("N.L.R.C.C.") is not authorized to transact business in the State of Arizona. Respondent Rickard controlled the day to day operations of N.L.R.C.C. for all times material to this matter.

- 22. From approximately March 1, 1990, through the present, N.L.R.C.C., solicited and induced the procurement of health insurance coverage, entered into preliminary negotiations, effectuated a contract for insurance, or transacted matters subsequent to the effectuation of the insurance contract or arising out of the insurance contracts for or with residents of Arizona on behalf of unauthorized insurance companies.
- 23. Worldwide Businessmen's Association, ("Worldwide") is a corporation authorized to transact business in the State of Arizona since July 20, 1982. Respondent Rickard was the Director of Worldwide from March 1991 to the present. Haney was Director of Worldwide from August 1982 to the present and President from March 1989 to the present.
- 24. From and after March, 1991, Worldwide, solicited and induced the procurement of health insurance coverage, entered into preliminary negotiations, effectuated a contract for insurance, or transacted matters subsequent to the effectuation of the insurance contract or arising out of the insurance contracts for or with residents of Arizona on behalf of unauthorized insurance carriers.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. The above referenced conduct constitutes the unauthorized transaction of insurance within the meaning of A.R.S. §§ 20-106, 20-107, 20-206 and 20-401.01.

- 3. The above facts constitute the existence of any cause for which an original issuance or any renewal of Respondents' licenses could have been refused within the meaning of A.R.S. § 20-316(A)(1), together with A.R.S. § \$ 20-290(B)(2) and 20-290(B)(4).
- 4. The above facts constitute a violation of or noncompliance with a lawful rule, regulation or order of the Director in violation of A.R.S. \S 20-316(A)(2).
- 5. The above facts constitute a conduct of affairs under the license showing the licensee to be a source of injury to the public in violation of A.R.S. § 20-316(A)(7).
- 6. The license of a firm or corporation may be suspended, revoked or refused for any of such causes as relate to any individual designated in the license to exercise its powers, pursuant to A.R.S. § 20-316(B).

ORDER

- 1. The Haney Respondents and Haney Licensees shall forever cease and desist from transacting business of insurance in the State of Arizona on behalf of insurers who have not obtained a certificate of authority pursuant to A.R.S. § 20-107, 20-206, 20-207 and 20-401.01.
- 2. The Haney Respondents and Haney Licensees shall comply with the provisions of A.R.S. § 20-402.
- 3. The insurance licenses of Arthur Alvin Haney, aka A.A. Haney and Al Haney; James G. Rickard, aka Gary Rickard; National Administrative Corporation, Inc.; National Insurance

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hereby revoked.

Warehouse, Inc. and National Insurance Management, Inc. are

4. Respondent Alice Louetta Mustic dba Alice Long is dismissed from this action without prejudice.

Dated in Phoenix, Arizona this 6th day of March,

CHRIS HERSTAM, Director

Arizona Department of Insurance

CONSENT TO ORDER

- 1. Respondents acknowledge that they have read the foregoing Findings of Fact, Conclusions of Law and Order and are aware of their right to an administrative hearing in this matter and have waived same.
- 2. The undersigned admit the jurisdiction of the Department and, without admitting any wrongdoing, admit to the foregoing Findings of Facts and consent to the entry of the foregoing Conclusions of Law and Order for the purpose of resolving this matter.
- The undersigned state that no promises were made to 3. them to induce them to enter into this Consent Order and declare that they have entered into this Consent Order voluntarily.
- The undersigned acknowledge that this Consent Order, Findings of Fact and Conclusions of Law are solely for the purpose of resolving this matter and that the admissions, Findings of Fact and Conclusions of Law are intended to be applicable only to this proceeding but does not preclude any

other department, agency, or officer of this State or subdivision thereof from instituting other civil or criminal proceedings as may be appropriate now or in the future.

- 5. The undersigned waive all rights to challenge such Findings of Fact, Conclusions of Law and Order on appeal or otherwise, and agree to be bound by the foregoing Order.
- 6. The undersigned hereby submit to personal jurisdiction and agrees to accept service of subpoenas for the production of documents or witnesses in any related cases currently pending before the Department.
- 7. The Undersigned who shall sign on behalf of corporate Respondents represents that he/she is an officer of respective Respondent and has the authority to enter into this Order for and on behalf of Respondent.

| 3-2-1995 Date | By: Mohan Oven Kanon Arthur Alvin Haney, aka A.A. Haney and Al Haney |
|------------------|--|
| Date | By: |
| 3-3-95 Date | By: Mesta nustic Ma Alice Long Allice Louetta Mustic dba Alice Long |
| 3-2-1995 Date | By: A.A. Haney & Associates, Inc. |

other department, agency, or officer of this State or subdivision thereof from instituting other civil or criminal proceedings as may be appropriate now or in the future.

- 5. The undersigned waive all rights to challenge such Findings of Fact, Conclusions of Law and Order on appeal or otherwise, and agree to be bound by the foregoing Order.
- 6. The undersigned hereby submit to personal jurisdiction and agrees to accept service of subpoenas for the production of documents or witnesses in any related cases currently pending before the Department.
- 7. The Undersigned who shall sign on behalf of corporate Respondents represents that he/she is an officer of respective Respondent and has the authority to enter into this Order for and on behalf of Respondent.

| 3-2-1995 Date | By: What Olven Hanoy Arthur Alvin Haney, aka |
|------------------|--|
| | A.A. Haney and Al Haney |
| 3-2-495 | By: James G. Rickard aka Gary Rickard |
| Date | James G. Rickard aka Gary Rickard |
| | Ву: |
| Date | Alice Louetta Mustic dba Alice Long |
| 3-2-1995 | By: Off tonou Pres |
| Date | A.A. Haney & Associates, Inc. |

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3
    a.k.a. A.A. Haney and Al
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    Louetta Mustic dba Alice Long;
    A.A. Haney & Associates, Inc.;
5
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    National Administrative Corporation,
    Inc.; National Insurance Warehouse
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| 2 3 | By: Mational Insurance Management, Inc. |
| 4 | 3-2-95 autonous |
| 5 | Date By: Wational Administrative Corp., Inc. |
| 6 | |
| 7 | 3-2-95 By: Rathaney |
| 8 | Date National Insurance Warehouse |
| 9 | |
| 10 | COPY of the foregoing mailed this 6th day of March , 1995 to: |
| 11 | Gay Ann Williams, Deputy Director |
| 12 | Charles R. Cohen, Executive Assistant Director John Gagne, Acting Manager, Investigations |
| 13 | Maureen Catalioto, Supervisor Department of Insurance |
| 14 | 2910 N. 44th St., Suite 210 Phoenix, AZ 85018 |
| 15 | Kevin Parker |
| 16 | Snell & Wilmer One Arizona Center |
| 17 | 400 E. Van Buren Phoenix, Arizona 85004-0001 |
| 18 | Herbert Davis |
| 19 | 601 West Fifth Street, Suite 800 Los Angeles, California 90071-2094 |
| 20 | Attorney for Alvin Haney, a.k.a. A.A. Haney and Al |
| 21 | Haney; James G. Rickard, a.k.a. Gary Rickard; Alice |
| 22 | Louetta Mustic dba Alice Long; A.A. Haney & Associates, Inc.; |
| 23 | National Insurance Management, Inc.; National Administrative Corporation, |
| 24 | Inc.; National Insurance Warehouse and Gunhild Allen |

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